Using PODD in Boardmaker 7

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1) What is the status of opening and editing my PODD books in Boardmaker 7?

Currently Boardmaker 7 can import PODD books created using Boardmaker v6, but there are issues with symbols and text not being displayed or improperly formatted on the page. It's important to note that nothing is "lost" in this process. The original v6 files are not changed or removed. In fact, the symbols are in the imported file, they are just not being displayed by the software. For this reason, we recommend that you continue to use Boardmaker v6 or Boardmaker Studio to edit your existing PODD books until this can be resolved.

2) How long will it take to fix the problems with PODD importing into Boardmaker 7?

We know the source of the problem, but we can't provide an exact date when the fix will be implemented and fully tested.

- 3) How can I keep using Boardmaker v6 or Boardmaker Studio if these models are discontinued? When we discontinue perpetual software, it just means that you can't buy new licenses. Any copies already sold to customers will continue to work (as long as the operating system doesn't change too much). In fact, our company policy is that we will continue to provide 100% free phone support for 2 years after the date the software is discontinued.
- 4) What are my options for editing PODD if I'm currently a Boardmaker subscriber?

 If you are using Windows, you have access to Boardmaker Studio as part of your Boardmaker 7 subscription. Currently, Boardmaker Studio does a better job of importing PODD books accurately. Printing is a little bit tricky, but here's a guide on how to do it.
- 5) What if I need to edit PODD books and I don't own the older software or have already invested in Boardmaker 7?

To continue to support our customers while we fix the Boardmaker 7 issue, we will provide access to Boardmaker v6 software free of charge for anyone that has purchased or subscribed (minimum of 1 year) to Boardmaker 7. Please reach out to your local <u>Customer Support</u> with proof of purchase or subscription and we will provide a download link and license key for Boardmaker v6.

6) I bought Boardmaker 7 to edit PODD, what should I do? See number 5 above.